

DisasterAssistance.gov

To apply for assistance following a disaster:

Apply over the Internet:

- Go to DisasterAssistance.gov

You can apply for many forms of assistance on one Web site. DisasterAssistance.gov will speed the process and allow you to update and check the progress of your application online. **Or;**

Apply by phone:

- Call 1-800-621-3362
- Call 1-800-462-7585 (TTY) for people who are deaf, hard of hearing or have speech disabilities

Whether applying online OR over the phone, you should have a pen and paper and the following information ready:

Social Security Number

If you do not have a Social Security number, your household may still be able to receive assistance if there is a minor child in the household who is a U.S. Citizen, Non-Citizen National or Qualified Alien with a Social Security number.

Insurance Information

You will be asked to identify the type(s) of insurance coverage you have.

Damage Information

You will be asked to describe your losses due to the disaster.

Financial Information

You will be asked to enter your family's gross total household income at the time of the disaster.

Contact Information

Along with the address and phone number where the damages occurred, you will be asked for information on how agencies providing assistance can contact you following the disaster.

Electronic Funds Transfer (EFT) Direct Deposit Information (optional)

If you have been approved for assistance and would prefer that funds be transferred to your bank account, you will be asked for your banking information, which includes: the institution name, type of account, routing number and account number (only if you want to have disaster assistance funds transferred directly into your bank account).

NOTE: FEMA will be unable to complete a registration if neither you, your spouse, nor a minor child in your household—who is a U.S. Citizen, Non-Citizen National or Qualified Alien—has a Social Security Number. At least one of these individuals must have a Social Security number for your household to receive assistance. If you do not have access to a Social Security number at this time, please call back or log onto DisasterAssistance.gov when you do. A Social Security number is required for identity verification purposes.